

Vermont's Utility Bill Assistance Programs with Water and Sewer Eligibility

Acronym	Program Name	Department	Current Status	Water/Sewer Bill Eligibility	Customer Eligibility	Customer Application
VCAAP ¹	Vermont COVID-19 Arrearage Assistance Program	Vermont Department of Public Service	Ended	Bills more than 60 days overdue	Must have experienced economic hardship due to the COVID-19 pandemic	Closed
VERAP-U	Vermont Emergency Rental Assistance Program for Utility Services	Department of Public Service & Vermont State Housing Authority	Open	Up to 12 months/\$10,000 of utility bills for services since April 1, 2020	Residential renters at or below 80% of area median household income	https://erap.vsha.org/
VCAAP II ¹	Second Round of Vermont COVID-19 Arrearage Assistance Program	Vermont Department of Public Service	Ended	Bills more than 30 days overdue	Must have experienced economic hardship due to the COVID-19 pandemic	Closed
LIHWAP ²	Low Income Household Water Assistance Program	Vermont Department for Children and Families	Open	All are eligible	Gross household income below 60% of the state median income based on household size	https://dcf.vermont.gov/benefits/water-assistance
VHAP	Vermont Homeowner Assistance Program	Vermont Housing Finance Agency	Open	Bills for services after January 21, 2020 are eligible	Income equal to or less than 150% of the area median income and financial hardship associated with COVID-19 pandemic	https://vermonthap.vhfa.org/

¹ VCAAP & VCAAP II awarded a total of \$2.03 million for water, sewer and stormwater bills

² LIHWAP is the only program solely for water and sewer bill assistance - Vermont's program will receive \$2.1 million, with 15% going toward program administration. The program is currently scheduled to run through September 2023.