

VERMONT COVID-19 ARREARAGE ASSISTANCE PROGRAM

Vermonters suffering economic hardship due to loss of income from COVID-19 can get help now to pay past due utility bills for residential and business or nonprofit accounts.

Eligible utility bills now includes water and wastewater/sewer bills and electric, wired line telephone, and natural gas.

Residential applicants may apply for one grant for their primary residence. Businesses, nonprofits, farms and ag enterprises may apply for each account on separate applications using the nonresidential application.

Ready to apply?

- Have a copy of the most recent bill(s) handy because you'll need to know the account number, service address and the account holder's name
- You do **not** need to upload a copy of your electric, natural gas or regulated private water bill.
- You **may** need to upload a copy of your telephone (does not apply to most traditional landline providers).

First step is to **register** at:
<https://vermont.force.com/economicrecovery/s/dps-register?covid=false>

After you've registered, you can **log back in** at:

<https://vermont.force.com/economicrecovery/s/login/?ec=302&startURL=%2Feconomicrecovery%2Fs%2F>

You must apply before December 15, 2020. No computer access? Contact your local community action agency to help.

Grants will be awarded on a first come, first served basis until funding runs out or the program ends in December. Funds for this program were made available through the federal CARES Act and the State of Vermont Coronavirus Relief Fund.

Questions?

Find more information on the Department's webpage at <https://publicservice.vermont.gov/>

You can also call your utility to ask questions or contact your local Community Action Agency, or contact the Department's Consumer Affairs and Public Information (CAPI) Division at 1-800-622-4496 or by email at psd.consumer@vermont.gov.